


MUNICIPAL COUNCIL OF MANZINI		
QUALITY MANAGEMENT SYSTEM	Doc Ref No.	COMS-GREP-001
	Revision Status	Issue 01
GENERAL REPORT	Revision Date	18.07.2019
	Approved By	Director Community Services



MANZINI MUNICIPALITY SERVICES DIRECTORY AND APPLICABLE USER FEES

SERVICE	BRIEF DESCRIPTION	PAYABLE FEE (where applicable)
Special Consent issuance	Processing of special consent applications to allow a restricted land use in a particular zone	E 1 500. 00
Processing of re-zoning applications	Processing of applications to change an existing land use to a different one	E 1 500. 00
Processing of sub-division applications	Processing of applications to consolidate or divide an existing plot or farm within the urban boundaries. The first new plot created excluding remainder.	E 2 060. 00
	Second plot created	E 1 500.00
	Third plot created	E 1 500.00
	Fourth plot created	E 1 500.00
	Re- submission of an application	E 250.00
Variance services	Processing of applications to relax zoning standards in terms of building heights, number of stories, setbacks, plot coverage, floor area ratio and parking requirements	E 1 500. 00
Provision of market/vending stalls	Daily vendors	E 5.00 per day
	Daily truck vendors	E 22.00 per day
	Seasonal fruits	E 3.00 per day
	Chickens	E 7.00 per day
	Main hall fruits and vegetables	E 25.00 monthly
	Temporal workshops	E 32.00 monthly
	Kitchen	E 40.00 monthly
	Small workshops	E 47.00 monthly
	Handicraft	E 33.00 monthly
	Herbalist section	E 32.00 monthly
	Clothing	E 32.00 monthly
	Wholesale Section	E 154.00 monthly
	Cosmetics	E 30.00 monthly
	Airtime Section	E 50.00 monthly
Traditional attire section	E 32.00 monthly	
Provision of flea market opportunities/stalls	One day open quarterly market whose objective is to give vendors without permanent stalls an opportunity to participate in the local economic development of the city. Corporate stalls	E 700.00 per day
	SMEs	E400.00 per day
	Individual / sole trading	E 250.00 per day

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Street vending opportunities	Provision of vending opportunities on the city's streets	E 50.00 monthly
Outdoor advertising	CBD minimum charge for all adverts up to 4sqm	E 1 000.00 + 50.00/sqm
	CBD minimum charge for all adverts up to 4.1sqm to 8sqm	E 4 000.00 + 100/sqm
	CBD minimum charge for all adverts over 8.1sqm	E 6 000.00 + 100.00/sqm
	Secondary areas minimum charge for adverts up to 4sqm	E 900.00 + 40.00/sqm
	Secondary areas minimum charge for adverts up to 4.1sqm to 8sqm	E 3 200.00 + 100/sqm
	Secondary areas minimum charge for adverts over 8.1sqm	E 4 000.00 + 100.00sqm
	All signs above 8.1sqm	E 6000.00 + 600/sqm
Violations		1000.00
	Electronic Billboards	E 15 000.00
	Street Lamp pole signs	E 60.00
	Poster application	E 50.00
	For 10 Posters per week	E 350.00
	For every 10 there after	E 75.00
	Deposit (refundable on removal of posters)	E 200.00
Violation Fee		E 1 000.00
	Banner per 7 days	E 220.00
	Deposit (refundable on removal of banner)	E 100.00
Nonprofit / charitable organizations will be charged 50% of all the above fees		
LABORATORY SECTION		
Laboratory Services	Microbiology testing and analysis of water, food and food swab samples. Charges are payable at the Rates Hall. A receipt is submitted at the Laboratory for test report collection.	E50.00 per parameter under investigation.
Filter Clinic Services		
Curative services	Curative services include all diseases that are treated at clinic level. Charges are payable at the Rates Hall.	E50. 00 per visit
Antenatal care	These are services rendered to expectant mothers. Fees are payable at the Rates Hall.	E40. 00 for first visit E20.00 for re-visits
Family planning	These are services rendered for family planning	E 40. 00 first visit

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		E 20- 00- revisit
Post-natal care services	These are services rendered to mothers post delivery	Services are free
All services given to under-fives (immunizations)	Immunizations to all under five year olds	Services are free
HIV counseling & testing	HIV/AIDS related services rendered to all citizens regardless of age	Services are free
A.R.T initiation	Services rendered to all citizens regardless of age	Services are free
Breast cancer examination	Services rendered to citizens regardless of age	Services are free
T.B screening and treatment	Services rendered to all citizens regardless of age	Services are free
School health	Services rendered from pre to primary school pupils	Services are free
Malaria Prevention & Treatment	Services rendered to all individuals	Services are free
Impounding of stray animals	Stray animals collected from rural areas	E119.00 per animal per night (Rates Hall) E100.00(transportation fee – paid once off)
Impounding of calves	Stray animals collected from rural areas	E62.00 (Rates Hall) E100.00(transportation fee – paid once off)
Impoundment of cattle	In cases where stray cattle is collected from within Manzini urban area	E119.00 per cow per night E62.00 per calf per day Payable at Rates Hall
Impoundment of horses, donkeys, sheep & goats	In cases where stray has been collected from Manzini urban area	E25.00 per animal per day
Skip service	For disposal of bulk waste such as garden waste, etc. Pay the applicable fee at the Rates Hall and present the receipt to the Community Services Department. Skip is provided for a period of 24 hours only. Customer is responsible for loading waste into skip.	E100.00 per load
Public	For the use of the municipal council public toilets.	E0.70 per person/

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convenience	Payment is done at the public toilet facilities.	single use
Health Care Risk Waste (HCRW) collection and disposal	For the collection, transportation, treatment and final disposal of HCRW within the urban area. Payment is done at the Rates Hall and the receipt is presented to the Community Services Department	E200.00 per month/facility
Vacuum Tanker services	Honey sucker services for emptying of septic tanks	E850 per load – for services rendered within urban area E1,510 + E20 per km for services rendered outside urban area
Tennis & all-purpose courts at Zakhele	Access to recreational facilities provided by the Municipality	E125.00
Old Trade Fair ground	Access to Old Trade Fair ground	*E220.00 per game/service per day during the day *E484.00 per game/service per day during the night *E550.00 per game/service per day including stage
Burial services	Access to municipal cemetery/burial site	*E500.00 for children *E1,000.00 for adults *E200.00 for identification of grave
Bus rank services	Access to Manzini Bus Rank	*E11.00 per vehicle per day (for kombis, mini-buses, taxis, for hire vehicles) *E17.00 per vehicle per day for buses *E100.00 permit processing fee
Parking services	Provision of parking space in CBD (i.e. streets lined with green marking)	*E5.00 per hour *E400.00 for towing services *E80.00 per day for

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		vehicle storage *E80.00 penalty for release of clamp
Rates clearance	Issuance of rates clearance certificate	E56.00
Valuation Roll	Provision of copies of Valuation Roll	*E1,439.00 (for hard copy of entire roll) *E665.00 (for softcopy of entire roll)